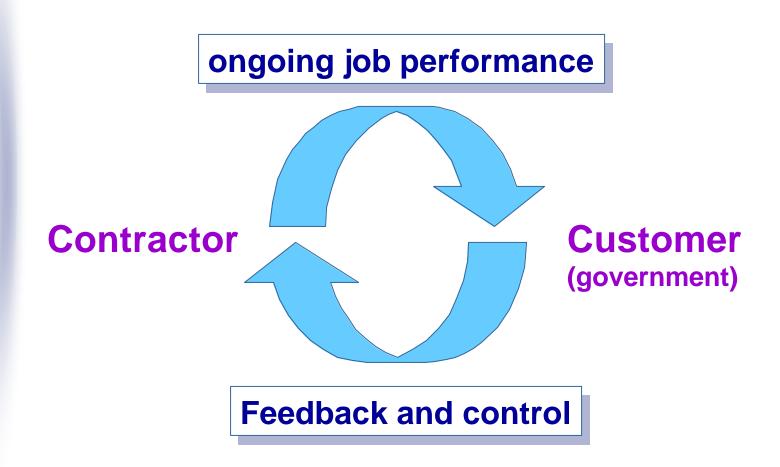
Managing Programs with Cost Performance Reports

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Effective Project Control



The Cost Performance Report

- Formal data item for major contracts
 - at present, not on firm fixed price contracts
 - DI-MGMT-81466
 - moved from financial series
- Purpose
 - management report
 - provides timely, reliable summary level data
 - assesses current and projected contract performance

Primary Value

- Early and accurate identification of trends and problems
- Accurate picture of contract status
 - cost, schedule, and technical
- Basis for course correction
- Supports mutual goals
 - bring project in on schedule and cost

Legacy of CPR Reporting

- Old data by time it reached managers
 - CPR seen as history report only
 - good look back
- Burdensome, costly paperwork
 - Imposed all 5 formats
 - monthly report could generate hundreds of pages
- Limited feedback to contractor
- No integration to program schedule or risk or technical status

How can we manage programs using the CPR?

In order for the CPR to be used as a management tool....

We must tailor it to reflect the management structure, policy, and operating culture of the contractor.

Otherwise, it will be seen simply as an external report!

Reform Initiatives

Strive for minimal data

- Tailor the level of reporting to match program risk at different WBS levels
- eliminate either Format 1 (WBS) or Format 2 (functional)
- Can eliminate other formats
 - Format 3, Baseline
 - Format 4, Manpower forecasts
 - Format 5, Variance Analysis

Either is the only mandatory format

Reform Initiatives

Tailoring

- CPR should reflect the contractor's management structure
 - variance analysis (Format 5)
 - example: Integrated Product Teams
 - should be written by person who has control of work and resources
- Focus on significant variances
 - contractor determined
 - Top Ten, etc.
 - customer specified (\$ or %)
 - should have mutual agreement up front, reviewed periodically
 - dialogue during source selection

Reform Initiatives

- Contractor format acceptable
- Electronic submission required
 - ANSI X12 data set
- Timing
 - flash data (early submittal of performance data before variance analysis)

CPR Analysis within the SPO

- Assign to technical managers within program offices
- Conduct monthly team variance meetings
- Work closely with DCMC team
- Share results of analysis with contractor

Continuous Improvement

- Attend contractor variance meetings
- Periodic review of CPR with contractor
 - Do we need to modify the report?
 - Are we getting only the data that we need?
 - Are our corrective plans working?
 - Are we using this as a tool to manage the program?

Keys to Success

- Don't force contractor's management structure into CPR
 - CPR should follow structure
- Periodic review of process
- Program managers and technical staff must support 100%
- Open communication and feedback

Let's work together to make this right

Summary

- Measures of Successful Reform
 - CPR process used to make daily decisions about program execution
 - contractor and government
 - CPR not seen as burdensome report
 and
 - Programs are completed on time and within budget